

: *Who manages decision support capabilities in an organization?*

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The Director of Decision Support or the Chief Information Officer (CIO) or the IT manager or the Data Warehouse Administrator (DWA) or ... Someone should manage decision support capabilities, but have a single responsible person is not always the approach used. Decision support ownership and management may be caught in a decentralized information systems anarchy. Managers should develop a path of influence for managing decision support and analytics.

Agile, evidence-based decision making is should be a core strategic capability, but a decentralized approach to governing and promoting decision support is unlikely to create a strength associated with data-based decision making.

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