

: How has the health crisis impacted use of information technologies?

by Daniel J. Power

The novel coronavirus pandemic has been impacting our lives for many months. People and organizations have rapidly adopted and used collaborative and cloud-based information technologies for one major reason -- there is **no** viable alternative to maintain our society. These technologies have helped people continue to work, to socialize, shop, and live. Experience has shown that we need more and better IT solutions to find a new normal. More people need to work and learn remotely, and organizations must upgrade their digital capabilities.

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